



Water Quality Assurance – January 24, 2020

This letter is to address the misleading information being presented to residents of the City of Rhome through social media and solicitation.

The information is taken from the Texas Drinking Water Watch website. This site is a great source of information for those who understand the context, but when taken out of context, the public can be easily misled. The following are responses to some of the incorrect and/or potentially misleading claims to the citizens of Rhome which have been brought to the City's attention.

- a. It has been alleged that after “executive sessions and you (the City) stopped issuing public warning notices.”
 - The council does not have any power over the issuance of TCEQ notices.
 - All notices required to be issued by the City have been issued.
 - The City does not have any violations with the state for Public Notices.

- b. It has been alleged that “TCEQ website data suggest that the contamination of the City's water remains unresolved; the City was cited for failing to notify the public.”
 - This allegation is frightening, but is out of date and therefore terribly misleading. This comment seems to be referring to item 2019-683 10-1-2017 – 12-31-2017, a public notice linked to radon/gross alpha well 6. This well has been out of service since 2017.
 - Because this well remains unusable, it will remain on the web site as unresolved until the well is put back in service.
 - There are currently no plans to put this well back into service because of those outstanding issues.
 - The City's water is not contaminated and there are no outstanding issues regarding the City's water.

- c. It has been alleged that, “as recently as November 2019, TCEQ records show high levels of TTHM that far exceed the allowable maximum considered safe for consumption and pose a serious health risk”.
 - The City of Rhome is required by TCEQ to submit an Operational Evaluation Report to the state to monitor the levels of TTHM and Haa5.
 - The report confirms that the City of Rhome did not violate levels of either TTHM or Haa5 for the running average.

In conclusion, it is unfortunate that misinformation is being spread about something as important as the safety of the City of Rhome's water supply. The City of Rhome water system is entirely safe. I personally spoke with TCEQ representatives, as recently as January 22, 2020, and the City of Rhome does not have any outstanding violations against its water system.

If you have any concerns or questions about the quality of your water, please do not hesitate to submit those questions to the following email.

Thank you,

Lance Petty

Director of Public Works

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